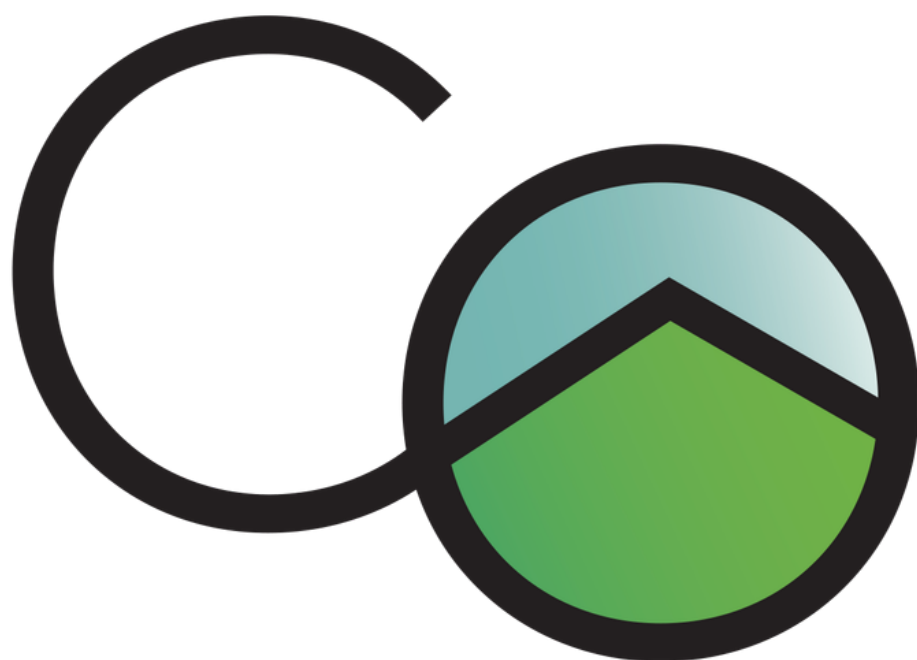




SYMPHONY

Youth Concert Welcome Packet



Dear Educator,

We are excited you will be joining us for our Youth Concert this year! As the Community & Learning department at the Colorado Symphony, we are proud to serve more than 30,000 educators and students every year. We recognize the transformative power of live music and hope our concert will inspire you and your students to connect with the world around you.

This information packet contains important details regarding your upcoming visit. Please be sure to read through fully in order to make your trip here as smooth as possible. Inside this packet includes information regarding:

1. Logistics and expectations for before, during, and after the concert
2. Bus sign for all buses
3. Bus drop-off & pick-up Instructions
4. Ball Arena bus parking map

We look forward to welcoming you to Boettcher Concert Hall!

Sincerely,

The Community & Learning Team



Logistics & Expectations: Before the Concert

ARRIVING

- We recommend arriving 30 minutes early to allow extra time for traffic and drop-off. **Text: 719-508-3374 with your name and school if you are running late.**
 - **BUS DROP-OFF**
 - 10:00 am Performance
 - Drop-Off will be located at Sculpture Park
 - Please see map for bus route on how to access drop-off location
 - Buses will remain parked at Sculpture Park as space permits
 - Once space has reached capacity, buses will need to park at Ball Arena
 - ****For schools staying post-concert to eat at Sculpture Park, those buses must park at Ball Arena to help with post-concert traffic flow.**
 - 11:30 am Performance
 - Drop-off will be located at the intersection of 14th St. and Curtis St.
 - Address: 1000 14th, Denver, CO 80202
 - Buses will need to park at Ball Arena
 - ****Be sure to exchange contact information with your bus driver.**
- A member of the Colorado Symphony Team will greet you and escort your class into the concert hall OR to a flag to await your time to enter the hall.
- Please note that due to the amount of students at each concert, you may have to wait to enter the concert hall. We will do our best to get you seated as quickly as possible. Please be patient.

LUNCHES

- A member of our usher team will assist in finding a location in the lobby to store your lunches.

INCLEMENT WEATHER NOTE

If inclement weather results in performance cancellation, we will notify the individual listed on your reservation form via e-mail and phone as soon as possible.



BUS SIGNAGE

To help our team prepare for your arrival, please print off and display one sign for **EACH** bus with your school name and how many buses you have coming.

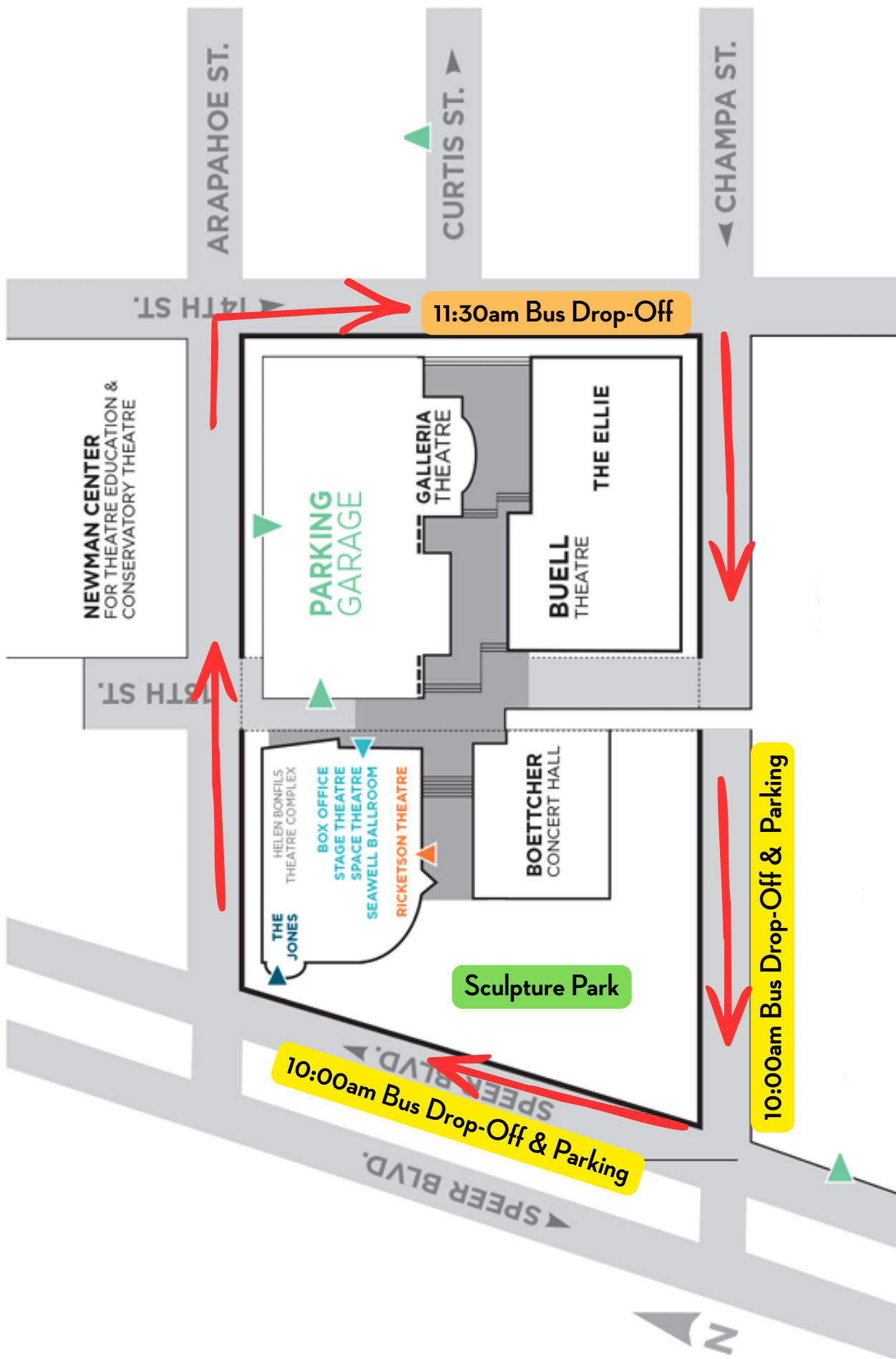


Colorado Symphony Welcomes

Name of school/organization

Bus # _____ of _____

Bus Route



All pick-ups will be located at Sculpture Park



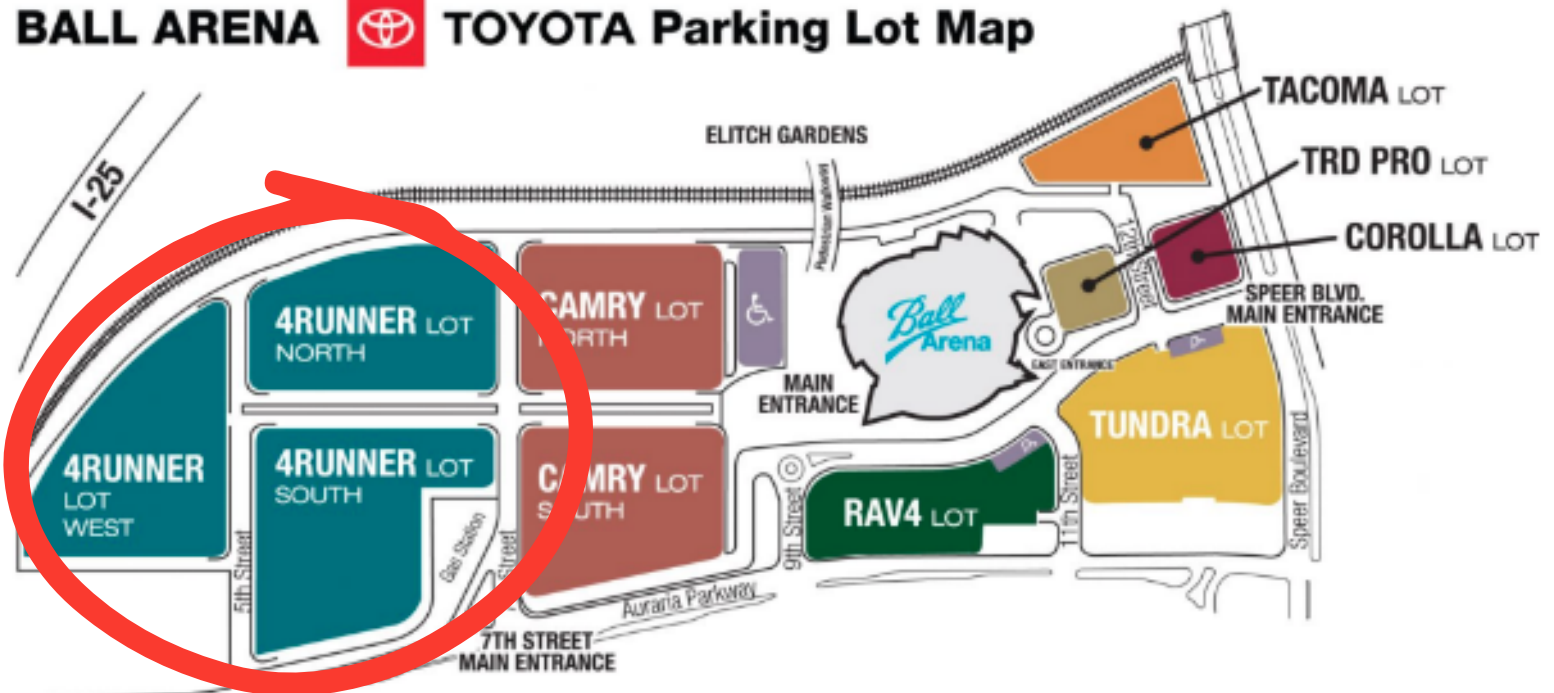
Ball Arena Parking

Ball Arena Parking is for the following:

- 10:00am schools staying for lunch
- Overflow parking for 10:00am performance
- All 11:30am schools

Bus drivers will need to park in the 4Runner Lot located off Auraria Parkway and 7th Street. You may also access this lot from Speer Blvd. by turning left on Chopper Circle

BALL ARENA TOYOTA Parking Lot Map





Logistics & Expectations: During the Concert

- Once your group is seated in the hall, students who need to use the bathroom must be escorted by a chaperone.
 - If students need to use the bathroom during the concert, please DO NOT make them wait until it is over.
 - ****Bathrooms will not be available immediately after the 10:00am concert due to the tight turnaround for the 11:30am performance. You will be asked to proceed outside at line up in the bathroom line and wait for groups to be escorted by a Colorado Symphony team member.**
 - We ask for your patience and cooperation as we ensure the 11:30am concert begins on time.
- Our concerts are engaging and often allow for audience involvement. Please know that we are happy to have students use their voices. clap and cheer in an appropriate way.

PHOTO/FILMING POLICY

- Flash photography is strictly prohibited
- Videos must remain under 60 seconds



Logistics & Expectations: After The Concert

- Schools will be dismissed one at a time from the stage.
- Exit Boettcher Concert Hall towards Sculpture Park where you will be picked up by your buses.

BATHROOMS

- ****Bathrooms will not be available immediately after the 10:00am concert due to the tight turnaround for the 11:30am performance. You will be asked to proceed outside and line up in the bathroom line and wait for groups to be escorted by a Colorado Symphony team member.**
 - We ask for your patience and cooperation as we ensure the 11:30am concert begins on time.
- If your group is eating lunch post-concert, you may do so at Sculpture Park.
 - Unfortunately, due to City of Denver restrictions, we are not allowed to have groups eat lunch inside the hall. Covered areas are available in the DPAC galleria area.